The RISE Part D Masterclass
October 16-17, 2025
San Antonio, TX

Thursday, October 16, 2025	
8:00 AM – 4:00 PM	*Information Desk Open*
8:00 AM – 9:30 AM	*Networking Breakfast*
8:00 AM – 6:30 PM	*Exhibit Hall Open*
9:30 AM – 9:45 AM	**Welcome and Opening Remarks** Matthew Hayes FSA, MAAA Principal & Consulting Actuary **Milliman**
9:45 AM – 10:35 AM	**Financial Outlook for 2027 – How Plans Can Remain Financially Resilient While Navigating the New Part D Environment** In this session, a Part D actuarial expert will break down the most pressing financial challenges — from rebate erosion to risk score recalibration — and outline practical strategies to mitigate them. Matthew Hayes FSA, MAAA Principal & Consulting Actuary **Milliman**
10:35 AM – 11:00 AM	*Networking Break*
11:00 AM – 11:55 AM	**High-Touch, High-Tech: Lessons from SCAN Health Plan's Pharmacy Program** • Discover how SCAN Health Plan is transforming its pharmacy program through strategic partnerships, technology integration, and a patient-first approach • Unpack the tactics behind their enhanced Medication Therapy Management (MTM) strategy, collaborations with independent pharmacies, and the use of advanced technology to improve member experience and outcomes • Walk away with actionable insights to replicate these successes in their own organizations Bahar Davidoff PharmD, MBA, SAFe

	Vice President, Pharmacy **SCAN Health Plan** Kerri Musselman Director Clinical Transformation, Pharmacy **PQS by Innovaccer** Jessica Abraham Director of Population Health **USC School of Pharmacy**
11:55 AM – 1:20 PM	*Networking Lunch*
1:20 PM – 2:10 PM	**Compliance Pitfalls: Avoiding Common Mistakes and Preparing for Heightened Oversight** • Dive into case examples of top CMS audit findings and get insights into new areas of focus • Prepare for increased scrutiny on IRA-related compliance and how CMS may evaluate your communication strategies and systems readiness for beneficiary education and cost transparency • Discuss ways to operationalize compliance improvements, including tools and systems for tracking real-time compliance performance and building internal dashboards Ana Handshuh Principal **CAT5 Strategies** Melissa Wong Partner **Holland & Knight LLP**
2:10 PM – 3:00 PM	**Driving Star Ratings Through Part D Performance: What Plans Can Do *Now* to Improve Outcomes** • Explore strategies to protect your ratings as CMS continues to recalibrate cut points, weighting, and measure specifications, putting even high-performing plans at risk • Explore proven strategies to improve pharmacy measure performance through targeted member engagement, provider partnerships, and real-time analytics • Examine which Part D measures move the needle, including adherence, MTM, and CMR completion Tina Dueringer, BSN, RN, CCM, PCC CEO, Principal Advisor **Dueringer Advisors, Inc.** Katharine Iskrant Practice Leader **Healthy People**

3:00 PM – 3:20 PM	*Networking Break*
3:20 PM – 4:05 PM	**State of the Industry: Navigating the Evolving Medicare Part D Regulatory Landscape** • Stay ahead of CMS priorities with a clear understanding of the latest policy shifts—including updates to Medication Therapy Management (MTM) requirements, pharmacy access standards, and marketing regulations • Explore key takeaways from the CMS Final Rule and Call Letter, and what they mean for plan compliance and operations in 2025 and beyond • Gain actionable insights into the implementation of the Inflation Reduction Act (IRA), including the $2,000 out-of-pocket cap, the OOP smoothing program, and the timeline for drug price negotiations along with their direct implications for plan design and strategy Tom Kornfield National Expert on MA and Part D Payment Policy Founder and CEO **MAST Health Policy Solutions**
4:05 PM – 4:15 PM	**Closing Remarks** Matthew Hayes FSA, MAAA Principal & Consulting Actuary **Milliman**
5:00 PM – 6:00 PM	**Networking Cocktail Reception** Join us for drinks, hors d'oeuvres, and face-to-face networking with peers.

Friday, October 17, 2025	
8:00 AM – 11:00 AM	*Information Desk Open*
8:00 AM – 9:00 AM	*Networking Breakfast*
8:00 AM – 12:50 PM	*Exhibit Hall Open*
9:00 AM – 9:10 AM	**Welcome Remarks and Day One Takeaways** Tina Dueringer, BSN, RN, CCM, PCC CEO, Principal Advisor **Dueringer Advisors, Inc.**
9:10 AM – 10:00 AM	**Through Their Eyes: Patient Perspectives on Medicare Part D** ***In partnership with the Camden Coalition*** This session brings real voices to the forefront, individuals navigating Medicare Part D who will share firsthand experiences with affordability, access, plan communications, and the real-world impact of benefit design.

	• Hear directly from beneficiaries about what's working and what's not in their Medicare Part D experience, from choosing plans to affording medications • Gain practical insights into how plan design, communication, and pharmacy access impact member trust, adherence, and satisfaction • Walk away with actionable takeaways to improve member engagement and better align your strategy with the needs of the people you serve Moderator: Tina Dueringer, BSN, RN, CCM, PCC CEO, Principal Advisor **Dueringer Advisors, Inc.** **Patient Advocate Panelists:** Nohora Gutierrez Amanda Rice Cynthia Gibbs-Daniels
10:00 AM – 10:45 AM	**Looking Ahead: What's Next for Part D Policy and Advocacy?** As the regulatory environment continues to evolve, so must your plan's policy readiness and advocacy strategy. This interactive session will help you anticipate what's coming, pressure-test your assumptions, and leave with actionable insights to future-proof your approach. - Get ahead of upcoming policy shifts by understanding what the next rounds of drug price negotiations could mean for your formulary, financials, and pharmacy strategy - Assess the implications of the 2025 elections and how potential Medicare reforms could reshape the Part D landscape regardless of who's in power - Engage in a candid discussion on how the industry and Congress are responding to the IRA—and what levers may still be in play to influence future changes Debjani Mukherjee, MPH Principal Research Scientist Health Care Evaluation **NORC**
10:45 AM – 11:05 AM	*Networking Break*
11:05 AM – 11:50 AM	**Deep Dive Session – Creating Actionable Change in Formulary Design** Formulary management has always been central to Part D success — but the landscape has shifted. With the IRA reshaping liability, CMS drug price negotiations altering rebate dynamics, and an unprecedented specialty pipeline driving spend, health plans can no longer rely on yesterday's tiering and utilization playbooks.

	Designed for Part D formulary and pharmacy leaders tasked with executing strategy under new pressures, this extended session will enable you to leverage tiering and utilization management levers, apply real-world evidence to decision-making, and align formulary moves with actuarial, PBM, and provider strategies. Matthew Hayes FSA, MAAA Principal & Consulting Actuary **Milliman** Jordan Cates Consulting Actuary **Milliman**
11:50 AM – 12:50 PM	*Networking Lunch*
12:50 PM – 1:40 PM	**Deep Dive Part II** Walk away with a formulary optimization framework balancing cost, access, and compliance. Matthew Hayes FSA, MAAA Principal & Consulting Actuary **Milliman** Jordan Cates Consulting Actuary **Milliman**
1:40 PM – 2:00 PM	**Closing Remarks** Matthew Hayes FSA, MAAA Principal & Consulting Actuary **Milliman**